

Initial Scoping Proposal

Item:	Lead Member: David Walsh, Chairman
Quality and Cost of Care	Lead Officer: Sally Wernick
<p>Suggested Scope:</p> <p>This scope will seek to give members the opportunity to scrutinise and develop their understanding of the quality of care within residential and nursing care in Dorset. It will include both quantitative and qualitative data about quality experienced by both those who have their care commissioned by the NHS and LA and also those who pay for their own care.</p> <p>In addition the scope will include information about the systems in place to improve quality, how performance is monitored and the role of Healthwatch in supporting quality improvement</p> <p>Lastly the scope will include an opportunity to hear through an Inquiry day qualitative feedback and views from a range of stakeholders including providers</p> <ul style="list-style-type: none"> • Residential care, nursing care and support at home • Care Quality Commission ratings • Arrangements for quality monitoring • Analysis and prices – local authority and self funders • CHC integrated work with Clinical Commissioning Group • Role of Healthwatch and customer feedback 	
<p>Methodology:</p> <ul style="list-style-type: none"> • Group work via an Inquiry Day • Presentation of data • Provider Interviews • Healthwatch 	

Timescale: Completed by February 28 th 2017	Date approved:

Cost and Quality of Care - 6 December 2016 Update

Following on from the initial scoping document presented at the Committee's meeting on 11 October 2016, an Inquiry and planning day looking at the Cost and Quality of Care has been planned for 13 February 2017. This will provide an opportunity for members of the Committee to scrutinise and develop an understanding of the quality of Nursing and Residential care provided in Dorset as well as the quality of Care and Support provided at home and the associated costs. The day will include information about the systems in place to improve quality, the role of Healthwatch in supporting quality improvement and how performance is monitored. Members will learn about the statutory responsibilities of the Local Authority, NHS and partner agencies, hear views from a range of stakeholders and receive qualitative feedback from providers, carers and customers. This is an opportunity for members to understand more about how they can contribute to the quality of care provided across Dorset and look at some of the strengths and challenges.